



Customer Service:
1-833-DELTA-99
(1-833-335-8299)

New Orleans Office:
3700 Tulane Avenue
New Orleans, LA 70119

Pearl Office:
294 Country Place Parkway
Pearl, MS 39208

ABOUT DELTA UTILITIES

Delta Utilities is a \$1.7 billion organization operating regulated natural gas utilities that provide safe and reliable service to approximately 600,000 customers across Louisiana and Mississippi. These systems are operated by a team of more than 900 employees spread throughout our operational footprint. Headquartered in New Orleans, we are among the top 40 natural gas providers in the U.S. and represent millions in economic investment to the communities we serve.

COMMITMENT TO SAFETY, HEALTH, AND THE ENVIRONMENT

Delta Utilities is unwavering in our commitment to being a leader in safety, health, and environmental management. Our operations are driven by our core values — safety, customer-focus, reliability, and community impact — which form the foundation of our approach to the work we do to provide safe, reliable natural gas service to the communities we serve.

PIPELINE SAFETY

According to the National Transportation and Safety Board, pipelines are the safest, most economical way to transport products. At Delta Utilities, we are committed to the safe operation of our natural gas pipelines — our dedicated team monitors the pipelines in your community 24 hours a day, seven days a week, and our natural gas facilities are designed, installed, tested, operated, and maintained in accordance with all applicable federal and state requirements.

We work continuously to improve pipeline safety and increase awareness among employees and the communities we serve by conducting routine inspections, corrosion protection, maintenance, testing programs, employee training, and public education, because safety is our top priority. No matter what.

To view and download maps of transmission pipelines in your parish, visit www.npms.phmsa.dot.gov, the National Pipeline Mapping System managed by the federal government. If a gas pipeline emergency occurs, Delta Utilities personnel will work directly with local emergency responders to protect people, property, and the environment.

CALL BEFORE YOU DIG

The majority of natural gas distribution incidents are caused by damage to natural gas lines during construction and excavation activities. Whether you're planting a new tree, installing a new fence, or completing a large-scale project, always contact the Call Before You Dig program by calling 811.

Homeowners and contractors are required by law to call 811 at least two working days prior to any excavation or digging projects so underground utilities can be identified and marked.



SMELL GAS? ACT FAST.

Natural gas is a naturally odorless and colorless gas. We odorize natural gas with Mercaptan, which smells similar to rotten eggs, so it's easy to smell potential gas leaks. If you smell something unfamiliar and detect a possible gas leak, take action immediately.

1. Leave your home or business immediately.
2. Avoid causing a spark.
3. Call customer service and 911.
4. Stay away until responders are on site.

LEARN MORE

You can learn more about pipeline safety and what to do if you smell gas by visiting DeltaUtilities.com/Natural-Gas-Safety.

EMERGENCY CONTACT:

1-833-335-8299, 1-800-648-7411*

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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LOUISIANA

PARISHES OF OPERATION:

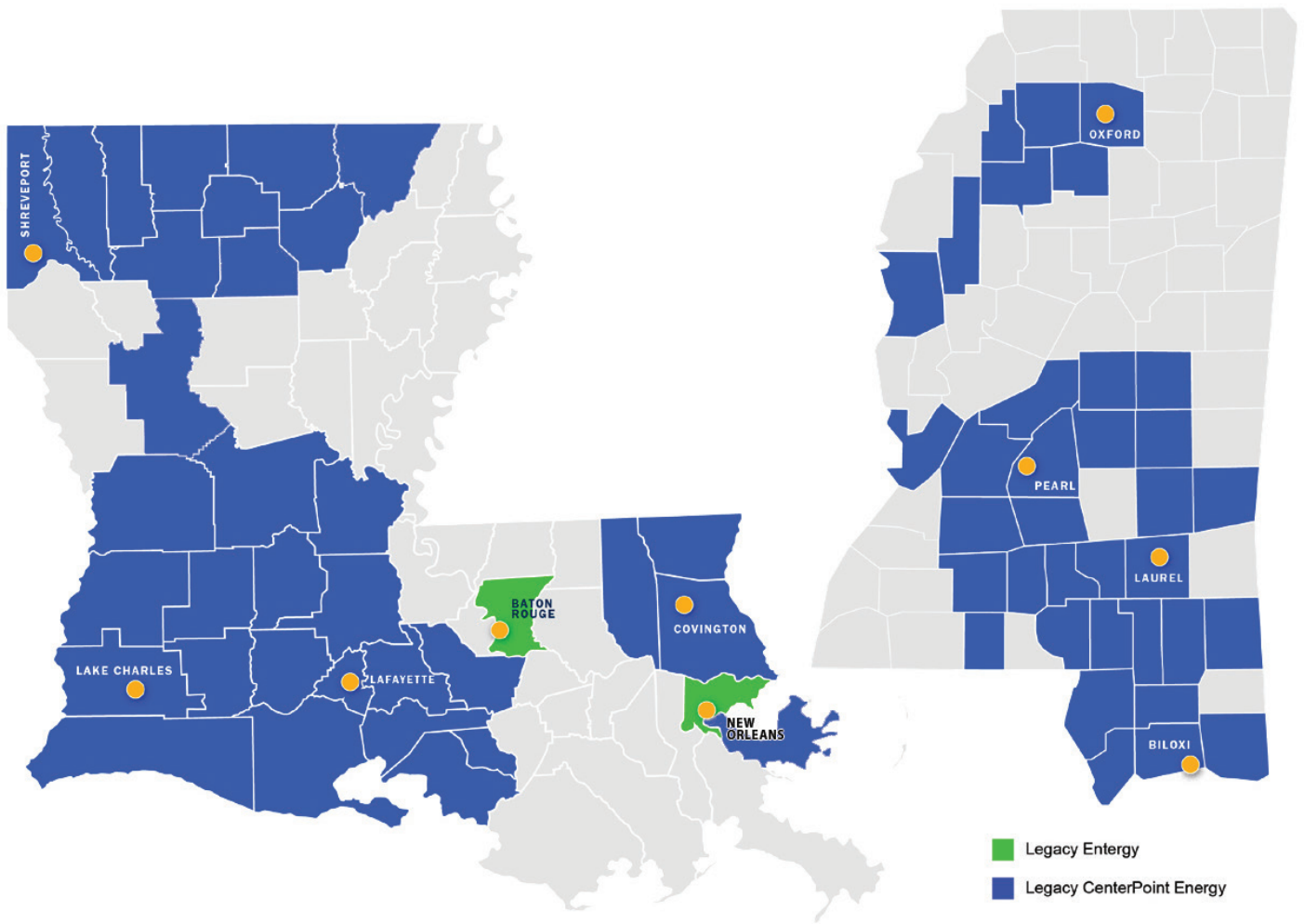
Acadia	Madison
Allen	Morehouse
Avoyelles	Natchitoches
Beauregard	Orleans*
Bienville	Ouachita
Bossier	Rapides
Caddo	Richland
Calcasieu	St. Bernard*
Cameron	St. Charles
Claiborne	St. Landry
DeSoto	St. Martin
East Baton Rouge*	St. Mary
Evangeline	St. Tammany
Iberia	Tangipahoa
Iberville	Union
Jackson	Vermilion
Jefferson Davis	Vernon
Lafayette	Washington
LaSalle	Webster
Lincoln	

MISSISSIPPI

COUNTIES OF OPERATION:

Clarke	Marion
Copiah	Neshoba
Covington	Newton
Forrest	Panola
Greene	Pearl River
Hancock	Perry
Harrison	Pike
Hinds	Quitman
Jackson	Rankin
Jasper	Scott
Jefferson Davis	Simpson
Jones	Stone
Lafayette	Sunflower
Lamar	Tallahatchie
Lawrence	Warren
Leake	Washington
Lincoln	Yalobusha
Madison	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



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